OAS Staff Federal Credit Union (OAS FCU) is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone, and applying the relevant accessibility standards.

Measures to support accessibility

We take the following measures to ensure accessibility of our official web page:

- Provide continual accessibility training for the staff who work on or with this site.
- Employ formal accessibility quality assurance methods.
- Provide regular sessions on inclusion awareness for our staff and volunteers.

Conformance status

The Web Content Accessibility Guidelines (WCAG) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Our official web page is partially conformant with WCAG 2.2 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Feedback

We welcome your feedback on the accessibility of our official web page. Please let us know if you encounter accessibility barriers on our official web page:

- Phone: Please call our Quality Control Officer Ana Maria Fiorilo at 202-458-3834
- E-mail: By writing to our Quality Control Officer Ana Maria Fiorilo to afiorilo@oasfcu.org
- In person or by writing to us to:
  - OAS FCU
  - Attn.: Ana Maria Fiorilo
  - 1889 F St. NW
  - Washington DC 20006

  We try to respond to feedback within 2 business days.

Compatibility with browsers and assistive technology

Our official web page is designed to be compatible with the following assistive technologies:
• Compatible with the latest versions of Chrome, Internet Explorer, Firefox and Edge on Windows 10 and Mac OS (in this latter operating system environment, QA testing has not been performed).

Technical specifications

Accessibility of our official web page relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

• HTML
• WAI-ARIA
• CSS
• JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

Assessment approach

OAS Staff Federal Credit Union (OAS FCU) assessed the accessibility of our official web page via evaluation performed by the web developer.

This statement was created on January 15, 2019 using the W3C Accessibility Statement Generator Tool.